

The Cowichan Cat Hotel

It's the Cat's Pajamas!

TERMS OF STAY

WHAT TO BRING:

- Your cat 😺 in their crate (the crate stays with us in case of emergency).
- Sufficient food for their stay plus a couple of days as a change of diet can be stressful for your cat.
- Their bed if they have one, and we recommend an item of your clothing/bedding for their comfort.
- Their favourite toy(s) and any particular favourite treats.
- If you know your cat will require grooming during their stay, please bring their grooming equipment.
- Any regular medication if needed. Please read the notes below.
- All cats need to be flea and worm free. If not currently covered by a vet approved flea prevention programme, please treat them two weeks in advance of their stay.
- Your cats Vaccination Records (if not already presented). Please read the notes below.
- A completed Registration Form and signed Agreement (if not already presented).

WE PROVIDE:

- Cat litter trays and cat litter UNLESS you know your cat will be particular, in which case, please bring theirs.
- Bowls for food and water UNLESS you know your cat will be particular, in which case, please bring theirs.
- We also provide many toys and comfortable beds & baskets etc as well as love and cuddles.

OUR SERVICE will include:

- Daily cleaning of your cat's litter tray and suite.
- Fresh, clean water at all times.
- Serving their food as close to their regular feeding times as possible plus treats as you decide. We may use our own treats to stimulate appetite if needed and catnip toys will be plentiful if that's what your cat likes.
- Solo time outside of their suite, either inside or outdoors to suit your cat (the frequency / length of time will vary depending on how many guests are in residence).
- Plenty of love and affection, cuddles, grooming, playtime IF that's your cat's preference OR quiet time / being left alone – we respect all cats rights to have their own space when they want it.

The Cowichan Cat Hotel

It's the Cat's Pajamas!

IMPORTANT HEALTH & SAFETY

Please read carefully, this is for the safety of YOUR cat – many thanks.

- We require all cats to have up to date FVRCP vaccination, please either scan and email a copy of your latest records of vaccination or bring them when you arrive. Any cat without this record will not be admitted.
- If your cat requires medication to be administered during their stay, please make sure you have discussed this with us prior to registration.
- We require all cats to be flea and worm free. If not currently covered by a vet approved flea prevention programme, please treat them two weeks in advance of their stay. If fleas or worms are detected during their stay, **The Cowichan Cat Hotel will administer Advantage / Revolution at your cost.**
- The Cowichan Cat Hotel reserves the right to refuse admittance of any cat they believe to be affected by fleas, worms or unhealthy in any other way.

DROP-OFF / PICK-UP & VISITS

- You are most welcome to visit the Hotel prior to choosing us to care for your cat. By appointment only please (I work part-time, and the property is alarmed).
- If you would rather your cat was collected and returned to your home, please call to arrange. We have reasonable rates depending on location.
- Airport pick-up and drop-off can also be arranged.

RESERVATION & PAYMENT

- We have a **three-day minimum stay** policy. Most cats take some time to adjust to a new environment, please consider leaving your cat in familiar surroundings if you are leaving them for less than three days. If that is not possible, please get in touch to discuss options.
- A **50% deposit** is required to secure your reservation. We accept E-Transfer, Cash or Cheques.
- If your cat has special medical needs, we may need to charge extra. Please discuss details with us prior to making a reservation.